

**Joint Statement by SE Michigan Hospitals and Public Health Departments on COVID-19**

DETROIT, MICH – March 20, 2020 – Southeast Michigan’s hospitals and public health departments are sharing guidance to residents as COVID-19 continues to spread across Michigan, making life difficult for many and creating uncertainty about everyone’s health and safety. Testing kits have been in short supply, which is adding to the difficulty. The region’s hospitals and public health departments want to assure residents that in the coming weeks there will be more capability and capacity to increase testing.

In the interim, the hospitals and public health departments would like to provide the following guidelines:

- **If you are feeling sick please stay at home** and call your primary care doctor or local hospital hotline (see list below)
- **If you have a fever and a cough AND are experiencing any of the following go immediately to the emergency department or call 911 for EMS:**
  - Difficulty breathing
  - Confusion
  - Weakness
  - Chest pain
- **If you have a cough and no fever or are concerned that you may have been exposed to someone who has been diagnosed with COVID-19:**
  - Contact your primary care physician by phone (don’t go unannounced) *or*
  - Seek a telemedicine evaluation *or*
  - Visit an urgent care center *or*
  - Contact a regional hotline *or*
  - Visit a drive-through screening site
- **If you have a cough WITHOUT difficulty breathing AND no chronic medical conditions\*:**
  - Drink fluids
  - Take over the counter remedies for fever and mild discomfort (e.g., Tylenol)
  - Stay at home and try and stay at least six feet away from others without symptoms

*\*Chronic medical conditions include: diabetes, congestive heart failure, chronic obstructive pulmonary disease, cancer or heart disease.*

Hospital Emergency Rooms are still open for emergency medical care. For all other ambulatory care or office appointments, please call the location to get up-to-date information on hours and scheduling an appointment

There will be continued updates to the public with additional regional resources as they become available. Below are the current Hospital and Public Health Hotlines and Screening/Triage Sites.

## **Southeast MI Hospital and Public Health HOTLINES and SCREENING SITES(as of 3-21-20):**

### **ASCENSION SOUTHEAST MICHIGAN HOSPITALS:**

Hotline: **833-981-0738**. visit our website: <https://healthcare.ascension.org>

Triage Areas:

- Ascension Michigan ministries have established COVID-19 triage areas near all emergency departments. This includes: Ascension Macomb-Oakland, Warren Campus, Ascension Macomb-Oakland in Madison Heights, Ascension St. John Hospital, Ascension River District, Ascension Providence Rochester Hospital, Ascension Providence Novi Hospital and Ascension Providence Southfield Hospital.

### **BEAUMONT HEALTH:**

Hotline: 1-800-592-4784, [www.beaumont.org/coronavirus](http://www.beaumont.org/coronavirus)

Curbside Screening Sites:

- Dearborn, Royal Oak, Troy: 6 a.m. - 2 a.m.
- Grosse Pointe, Farmington Hills, Taylor, Trenton and Wayne  
Hours are 10 a.m. - 10 p.m.

### **DETROIT MEDICAL CENTER:**

Hotline: 1-888-DMC-3370 5 p.m. to 8 a. m. Seven days a week

### **HENRY FORD HOSPITAL:**

Hotline: 313-874-1055 8 a.m. – 5 p.m. Monday-Friday

Screening Site: Henry Ford Allegiance Health, 8 a.m. – 8 p.m. Monday – Sunday.

- Location is on the surface lot of One Jackson Square, 100 E. Michigan Avenue in Jackson. One person one vehicle being tested. People are required to call 313.874.7500 to schedule an appointment at the screening site. This is only for people who have symptoms of fever, dry cough and shortness of breath.

## **MCLAREN MACOMB HOSPITAL:**

### Screening Site:

- Drive-up screening tent 7 a.m. - 7 p.m. for patients already experiencing symptoms (cough, fever, shortness of breath)
- Do not need appointment but will be seen in the order of arrival  
[www.mclaren.org/coronavirus](http://www.mclaren.org/coronavirus)

## **MICHIGAN MEDICINE:**

- Patients can find information at <https://www.uofmhealth.org/covid-19-update>.

## **ST. JOSEPH MERCY:**

Hotline: 1-833-247-1258

### Screening Sites:

- St. Joseph Mercy Ann Arbor
  - Walk-in tents available for drop-in screening, 11 a.m. - 11 p.m.,  
Hours subject to change
- St. Mary Mercy Livonia,
  - Drive up screening, 10 am-6 pm hours subject to change

## **DETROIT HEALTH DEPARTMENT:**

Hotline: 313-876-4000 Open 24/7

Dedicated email address: [DHDoutbreak@detroitmi.gov](mailto:DHDoutbreak@detroitmi.gov)

## **WAYNE COUNTY HEALTH DEPARTMENT**

Hotline: 734-287-7870, Monday through Friday, 8 a.m. to 5 p.m.  
2-1-1 for information 24-hour, 7-days a week.

## **OAKLAND COUNTY HEALTH DEPARTMENT**

Nurse on Call: (800) 848-5533

Helpline (non-medical issues): (248) 858-1000

## **MACOMB COUNTY HEALTH DEPARTMENT**

COVID-19 Helpline 586-463-3750 8:30 a.m. – 5:00 p.m. 7-days a week

## **ST. CLAIR COUNTY HEALTH DEPARTMENT**

COVID-19 Informational Hotline 810- 966-4163

[Email: General COVID-19 Questions](#)

**NOTE:** These recommendations are a joint effort from the following hospitals and health departments who are served by the **Region 2 South and Region 2 North Health Care Coalitions** including:

Ascension Southeast Michigan Hospitals

Beaumont Health  
Detroit Medical Center  
Henry Ford Health System  
Mc Claren Health Care System  
Prime Healthcare Garden City Hospital  
St. Joseph Mercy Health System  
Michigan Medicine  
Detroit Health Department  
Macomb County Health Department  
Monroe County Health Department  
Oakland County Health Department  
St. Clair County Health Department  
Washtenaw County Health Department  
Wayne County Health Department

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The Region 2 South Healthcare Coalition (R2S) <https://bit.ly/R2South> serves the southeast counties of Wayne, Washtenaw and Monroe. The Region 2 North Health Care Coalition serves the counties of Oakland, Macomb and St. Clair Counties. Together they serve the most populous region of the state including 7 public health departments and 60 hospitals and health systems. The coalitions, created and funded by the state and federal government in 2002, work with their healthcare partners to deliver coordinated and effective response strategies during healthcare emergencies - sharing incident and emergency response information. They also plan and coordinate resources among all the providers in tandem with the state MDHHS – this includes hospital bed tracking and coordination of emergency pharmaceuticals, equipment and supplies throughout the region.